Docket No. 50325-0788 PATENT

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: : Confirmation No. 9696

Jagannathan Shiva Shankar et al. : Examiner: Nguyen, Phuoc H.

Serial No.: 10/651,590 : Group Art Unit No. 2143

Filed: August 29, 2003

Filed: August 29, 200

For: METHOD AND APPARATUS FOR MEASURING HEALTH AND

PERFORMANCE OF A MESSAGING

SYSTEM

Mail Stop Issue Fee Commissioner of Patents P. O. Box 1450 Alexandria, Virginia 22313-1450

Sir:

Applicants have received the Notice of Allowability mailed May 28, 2008. The Notice included an Examiner's Statement of Reasons for Allowance ("Statement"). Applicants disagree with the Statement to the extent that any reasons given comprise anything other than a restatement of the claims as allowed. No fee is believed to be due for this paper. The Commissioner is hereby authorized to charge any applicable fee to our Deposit Account No. 50-1302.

COMMENTS ON EXAMINER'S STATEMENT OF REASONS FOR ALLOWANCE

Respectfully submitted,

HICKMAN PALERMO TRUONG & BECKER LLP

Dated: August 25, 2008 /ChristopherJPalermo#42056/

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